



Gabriel Frankewich
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ORDER FORM
Payment & Mailing Instructions
(Grooming & Veterinary)

If you have any questions, call/text **518-813-3664 / 518-813-6555** or email TheBladeDoctorNY@gmail.com

PLEASE PRINT CLEARLY

NAME: _____ DATE: _____
 ADDRESS: _____ COMPANY: _____
 CITY: _____ STATE: _____ ZIP: _____
 PRIMARY PHONE #: (____) _____ SECONDARY PHONE #: (____) _____
 BEST TIME TO CALL: _____ EMAIL: _____

SERVICE	QTY	PRICE	TOTAL
Grooming Shears / Thinners		\$16.00	
Clipper Blades (incl. 5-in-1)		\$10.00	
Cutter Replacement (for 5-in-1)		\$13.00	
Clipper Machine Maintenance (parts extra)		\$20.00	
Toenail Trimmers		\$3.00	
Bandage/Dissecting/Operating Scissors		\$5.00	
Micro-Scissors		\$13.00	
Curettes/Scalers (per end)		\$2.50	
Osteotomes/Chisels		\$5.00	
Elevators		\$6.00	
Add Serrations (to scissors)		\$10.00	
Other			
Other			
Return Shipping all orders under \$100.00		Invoiced	
Sales Tax (7% - Saratoga County, NY)		Invoiced	
Return Insurance		**	
		TOTAL	

****RETURN SHIPPING IS FREE FOR ALL ORDERS OVER \$100.00.

**** RETURN SHIPPING FOR ORDERS UNDER \$100 WILL BE ADDED TO THE INVOICE SENT TO YOUR EMAIL.

****TO PURCHASE ADDITIONAL INSURANCE FOR RETURN SHIPPING, SEE PRICES PER USPS SITE:

<https://pe.usps.com/text/dmm300/Notice123.htm> (Note: Flat Rate packaging includes \$50.00 insurance); PLEASE SELECT THE APPROPRIATE SHIPPING INSURANCE RATE BASED ON ITEM VALUE

****WE CANNOT CONTROL HOW YOUR PACKAGE IS HANDLED IN TRANSIT

**** WE USE A THIRD-PARTY MAIL SERVICE; THE 10-BUSINESS DAY WINDOW STARTS WHEN WE HAVE YOUR PACKAGE IN-HAND; NOT WHEN YOUR TRACKING SHOWS AS DELIVERED.



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PAYMENT

We accept Credit Card payments via Square through an invoice sent to the email address provided. Items will be shipped back to you upon receipt of payment*.

Checks are accepted by mail, but order will be held until check clears (up to an additional 10 business days). If your check does not cover the cost of return shipping, sales tax, etc, you will be sent an invoice to the email provided and items will be shipped once paid in full.

MAILING INSTRUCTIONS

Step 1

Gather the items you have outlined in your order. Wrap them individually in newspaper or bubble wrap. It's best to wrap them diagonally, fold the ends over, and then tape them. Pack the wrapped items in the box you have chosen using packing materials so that your items fit snug in the box and do not move around; **DO NOT USE** flimsy shipping packages as knives and scissors can poke through, causing possible injury or damage to your items.

Step 2

Before you close the box make sure to **include the Order Form**. Print clearly. Close and tape up the box in preparation for shipping.

Step 3

Affix the shipping label, provided below, to the box and have the postal service pick it up or take it to the Post Office. ****Note:** if you choose to use USPS, priority packages are covered up to \$50.00 of insured value and include tracking. Should you need more coverage, please purchase additional coverage at the post office.

Step 4

Once we receive your package*, your items will be examined to ensure there was no damage in transit. Most items are sharpened and shipped back out within ten (10) business days (once payment is received). If there is excessive damage, we are unable to sharpen an item, a change in price, or any issues arise that would prohibit us from our normal turnaround time of ten (10) business days, you will be notified by email, text, or phone call based on the information you provide.

***We utilize a third-party mail service. We don't necessarily have your package the day your tracking number shows "delivered." Our in-house turn-around time of 10 business days begins when we have your package in hand.**

***We are not to be held liable for shipping your items outside of the 10-business day window if we have emailed the invoice to the address provided but payment was not remitted; An invoice will be sent and payment must be received within the 10-business day window to ensure timely return shipping.**



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**** Cut label on dotted line & affix to package ****

**The Blade Doctor
c/o Mail 'n' More
690 Saratoga Road
Burnt Hills, NY 12027**

**** Cut label on dotted line & affix to package ****